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Service Descriptions and Price List Governing Resale of Long Distance Telephone Services Provided in the Commonwealth of Kentucky

OFFERED BY

Now Communications, Inc. d/b/a Cleartel Communications

2855 South Congress, Suite B Delray Beach, FL 33445

Phone (888) 389-1400

PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

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EXECUTIVE DIRECTOR

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Ken Baritz, President Now Communications, Inc. d/b/a Cleartel Communications 2855 South Congress, Suite B Delreay Beach, FL 33445

## **DESCRIPTION OF SERVICE**

## Resold Interexchange (Long Distance) Service

The Company provides prepaid intrastate intraLATA and interLATA (long distance) telephone service to customers in Kentucky. The customer may purchase, in advance, any amount of long distance desired. An account is created for the customer with the balance equal to the amount paid by the customer. A toll free access number is provided to the customer to call in order to access his or her long distance account. No PIN is required if the customer places a call from the telephone number given by the customer to the Company when service was started, in which case, the Company's Automatic Number Identification platform will recognize the number called from. Automated prompts, in the customer's selected language, validate the account if a positive balance exists, and instructs the caller to enter the number desired to be called. The account is debited in real time increments of 15 cents per minute. There is no monthly fee, no minimum balance or usage requirements, and the balance never expires until completely used by the customer.

Prepaid long distance services are provided at a flat rate of 15 cents per minute for any call within the continental United States. That rate includes all taxes and surcharges.

## **SERVICE AREA**

The service is provided throughout the Commonwealth of Kentucky.

## **CUSTOMER SERVICE**

Customers should call the Company toll-free at 1-888-389-1400 to report any problems with their service. They may also write to the Company at Now Communications, Inc. d/b/a Cleartel Communications, 2855 South Congress, Suite B, Delray, FL 33445.

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